2112 Cellular Service

The model 2112 video entry system can use either AT&T or T-Mobile for the optional cellular connection service. You can switch service from AT&T to T-Mobile; or from T-Mobile to AT&T by replacing the cellular dongle in the 2112 with the appropriate dongle for the service you want to change to.

- **T-Mobile Internal Cellular Kit** (P/N 2112-150)
  Use with 2112-080 Surface Mount Systems
- **AT&T Internal Cellular Kit**[1] (P/N 2112-151)
  Use with 2112-080 Surface Mount Systems
- **T-Mobile External Cellular Kit** (P/N 2112-152)
  Use with 2112-087 Flush Mount Systems
- **AT&T External Cellular Kit**[1] (P/N 2112-153)
  Use with 2112-087 Flush Mount Systems

Note 1: AT&T cellular service requires Minimum Build 32 for the 2112 firmware. To check, login to your 2112 online account and click System Event Log – type "build" in the search bar (see page 2). This will show the build number for your system.
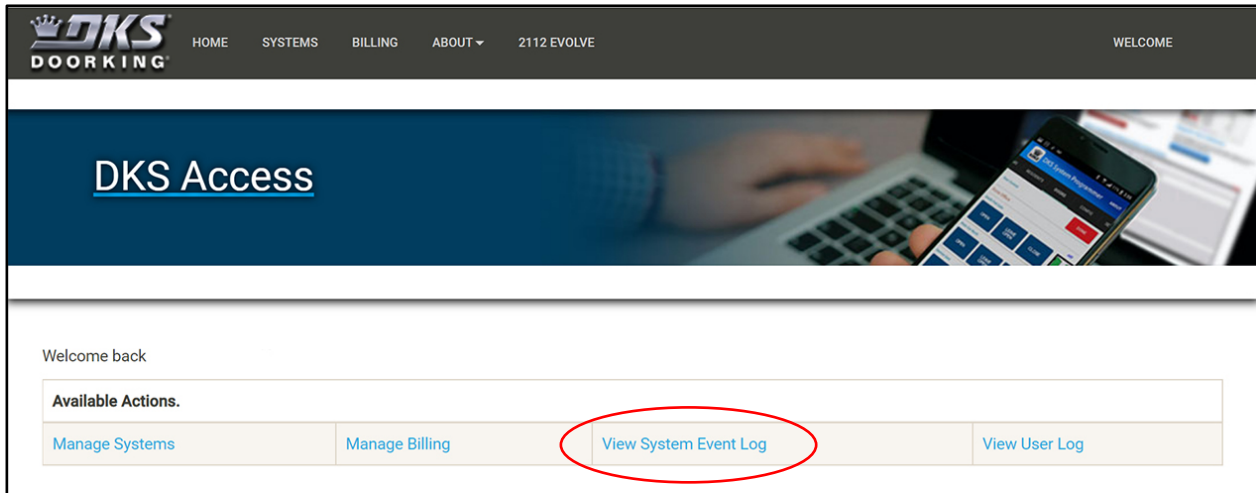
Changing the Cellular Service Provider
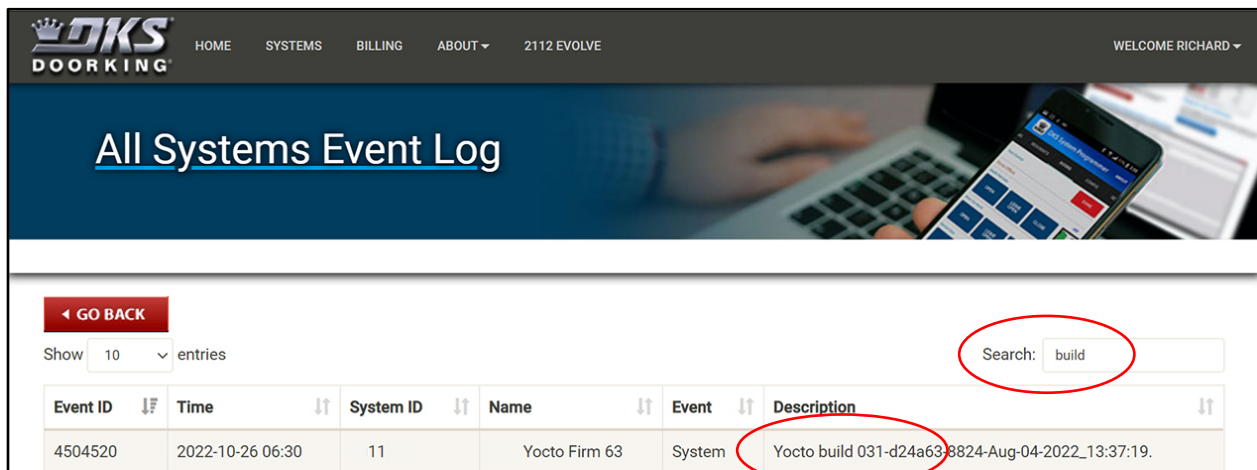
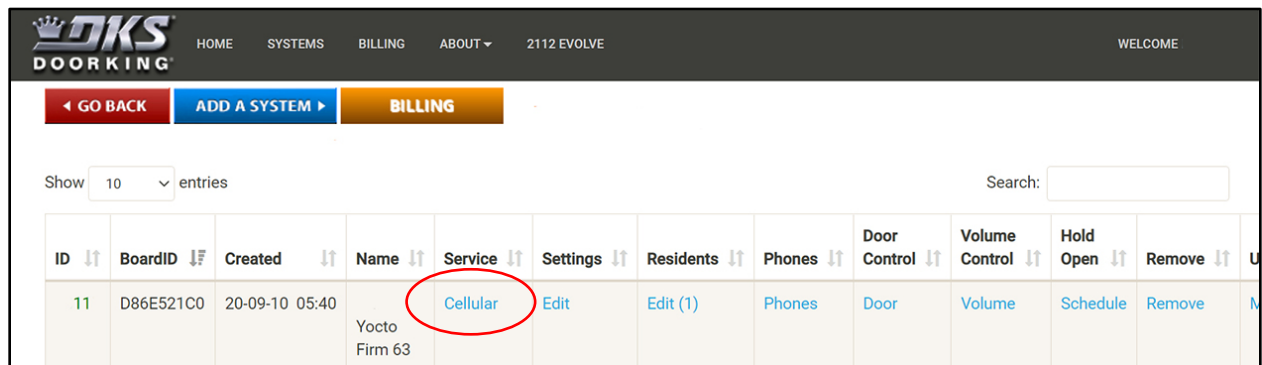Login to your 2112 account.

https://dks2112.com

If you are switching to AT&T cellular, you must check that the Build number of the firmware in the 2112 system is 32 or higher. Click View System Event Log.
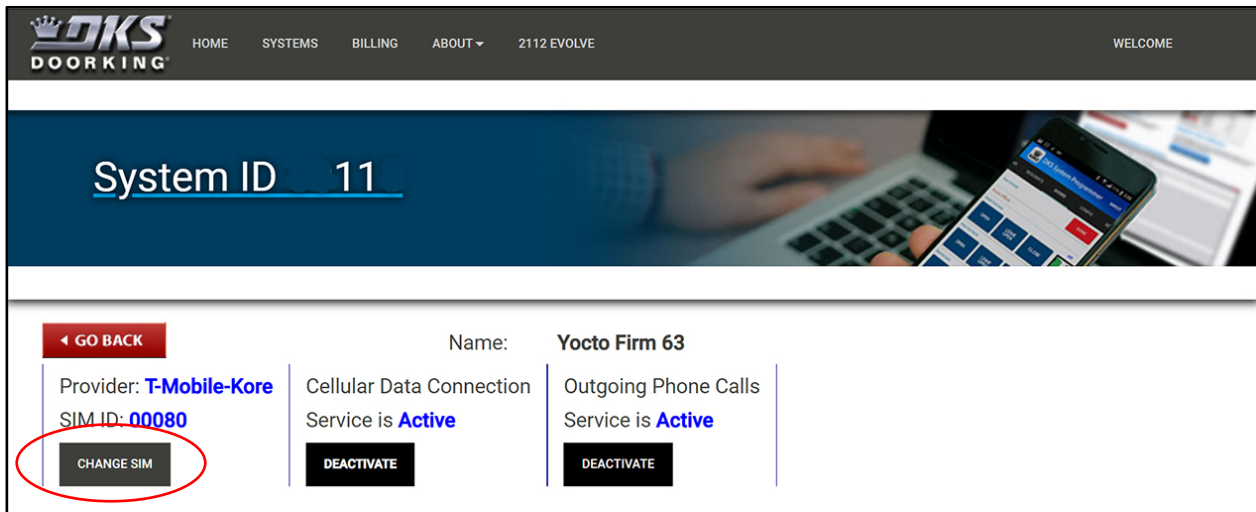

Type "build" in the search bar to reveal which firmware version your 2112 has. In the image below, the build is 031, so this system will need to be updated to work with AT&T. If the build is below 32, contact Tech Support and they will push an update to the 2112 online. Click GO BACK to return to the manage systems page.
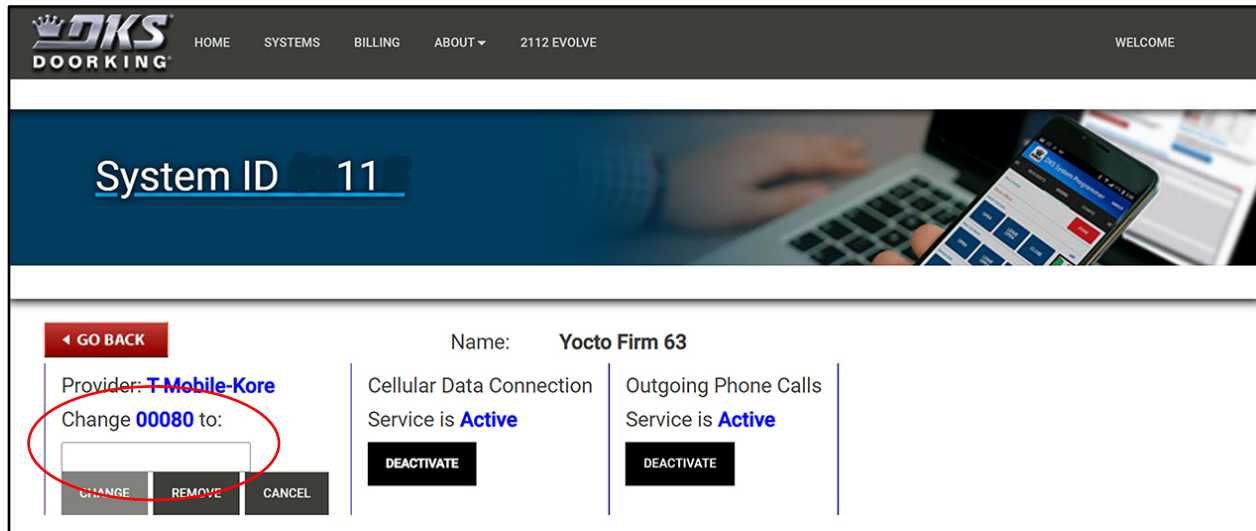

Click Manage Systems. Locate the system that you want to change cellular service for. Click CELLULAR under the SERVICE column. This will open the System ID page.

Click CHANGE SIM

Enter the five (5) digit SIM ID found on the new cellular dongle and click CHANGE. A pop-up window will appear showing the change has been successful.

Install the New Cellular Dongle

Power down the 2112 and insert the new cellular dongle into an available USB port **OPPOSITE** of the existing port being used. In the example, the existing cellular dongle is in the lower USB port, so the new dongle will plug into the upper USB port as indicated by the arrow.

Power up the 2112. The system will register with the new cellular service. This may take up to five (5) minutes.