Software Registration and the DoorKing IM Server™
Internet Modem (IM) Server Program Summary

DoorKing, Inc.®
info@doorking.com
www.doorking.com
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Software Registration

- When installing the DoorKing Remote Account Manager Software (v6.3.g), you will be asked to “Register” the software.
- Registration is a simple process that will only take a few minutes. By registering the software, you will be able to receive important notices on software updates and new features as they become available.
- This is also required if you plan on using the following options to program your entry systems:
  - IM Server Modem
  - IM Server Client
  - DKS Cellular
Software Registration

- If you choose not to register the software at the time of installation, you will have the option of registering the next time you open the DoorKing software.
- If you do not have an internet connection, you may register at a different PC and receive a “Registration Code” which can be placed into the software on your PC to eliminate this reminder.
IM Server: User Registration

- When you open the Programming Software, a registration screen will appear. Select a User ID and Password, then click “continue”. Note, the User ID and Password are both case sensitive.
IM Server: User Registration

- This will take you to the Profile Page. Complete this information and click on the “Register” button. Live Chat is available for assistance.

[Image of software registration page]

Register your DoorKing software to receive update notifications and other benefits, and to enable Internet programming via the IM Server.

This is step 1 of 2:
1. Registration.
2. Internet programming setup (optional).

If you have already registered, log in here.

Live Chat Available

View our Privacy Policy (in a new window).
IM Server: User Registration

- There are 2 programs available for Registration. Each requires a separate and unique User ID and Registration for Entry Systems that will use these subscriptions for programming.
IM Server: User Registration

This is used for Entry Systems that will be using the DKS Cellular system for Voice, Data or Voice + Data plans. (See Cellular Plan Information for more details on setting turning on your Cellular Service).
IM Server: User Registration

IM Server

This is used for “Software Registration Only” and for the IM Server Modem and IM Server Client subscriptions. It would also be used for people who will be programming directly.

Software Registration

Please select one of the following three options (you can change this selection later by logging into your Profile page).

- I want to program my Entry Systems over the Internet using the IM Server Subscription options. This includes the IM Server Modem and the IM Server Client (a plug and play Internet connection). Choose this option to set up an IM Server Subscription, which enables you to activate Entry Systems that use the IM Server Modem as well as systems that use the IM Server Client plug and play Internet connection.

  This is the easiest and most effective way to connect from your programming PC to your Entry Systems. Most people select this option.

  There is no obligation and you can use the IM Server free for a 30 day trial (1 free trial per system phone number).

- I am setting up a Data Transfer User ID to program systems that already have IM Server subscriptions. Choose this option if you will be programming Entry Systems that have a subscription being paid by another User account. You will be able to connect with any system that has been activated by another User account. You will periodically receive program and product update information. There is no cost for this “Data Entry Only” registration.

- I am registering the software only, and will not be using the IM Server to program any systems. Choose this option if you will be connecting to your Entry Systems manually, using a Modem at your PC, a Hard Wired connection or a Manually Configured Network Connection. There is no cost for this registration. You will periodically receive program and product update Information.

  I have read and agree to all the terms and conditions of this service.

  Continue >>
IM Server: User Registration

- Program using and Internet Connection: This selection will continue to the set up for the IM Server Modem or IM Server Client subscriptions.

Please select one of the following three options (you can change this selection later by logging into your Profile page).

- I want to program my Entry Systems over the Internet using the IM Server Subscription options. This includes the IM Server Modem and the IM Server Client (plug and play internet connection). Choose this option to set up an IM Server Subscription, which enables you to activate Entry Systems that use the IM Server Modem as well as systems that use the IM Server Client plug and play internet connection. This is the easiest and most effective way to connect from your programming PC to your Entry Systems. Most people select this option.

- There is no obligation and you can use the IM Server free for a 30 day trial (1 free trial per system phone number).
IM Server:  User Registration

- ... Data Entry Only:  This selection will set up a registration for people who will be programming entry systems that have an IM Server Subscription being paid for by another party.

I am setting up a Data Transfer User ID to program systems that already have IM Server subscriptions. Choose this option if you will be programming Entry Systems that have a subscription being paid by another User account. You will be able to connect with any system that has been activated by another party. You will periodically receive program and product update information. There is no cost for this “Data Entry Only” registration.
... Not Using Internet Connection: This selection will register the software for people who are using another method of connecting between the Programming PC and the Entry System. This includes:

- Modem to Modem
- RS-232 or other direct wired connections
- Wireless Connections
- LAN & WAN manually configured connections

I am registering the software only, and will not be using the IM Server to program any systems. Choose this option if you will be connecting to your Entry Systems manually, using a Modem at your PC, a Hard Wired connection or a Manually Configured Network Connection. There is no cost for this registration. You will periodically receive program and product update information.

If you are just registering Software, you are done! You will be returned to your PC programming software.
What is the DoorKing IM Server Modem™

- The DoorKing IM Server Modem is a subscription based website that will simplify programming connections between your PC and your Entry Systems.
- Subscribing to the IM Server site combines the best of both worlds:
  - An Internet connection at the PC is the easiest and most cost effective method for data transfer at the PC.
  - A Modem connection at the Entry System is the easiest and most cost effective method for data transfer at the Entry System.
- The DoorKing IM Server links your computers Internet connection to the Modem inside the entry system.
- This offers a simple, reliable and easy to use method to Send and Receive data from your systems.
1. PC sends the Database to the DK IM Server
2. The IM Server converts the database to a Modem package.
3. The IM Server dials the entry system and sends the database via modem to the Entry System.
4. PC can send data to multiple systems in one programming step.
Each system only needs to be activated one time, by one person. Once activated, other staff members or offices can connect through the IM Server.

- Management Company:
  1) Register User ID and Password
  2) List Entry System Ph # and MC
  3) Provides Billing Info
  4) Unlimited Monthly Data Transfers

- Local Manager:
  1) System is “Activated” by Management Company
  2) Local manager can Send or Receive using IM Server without Listing or Activating system.

- Service Company, or other employee:
  1) System is “Activated” by Management Company
  2) Can Send or Receive using IM Server without Listing or Activating system.
DoorKing Has A Better Way!

DKS Internet Modem Server™

- No Modem Needed at the PC
- No Modem Software
- No Modem Setup Strings
- No Distance Limitations
- No Trenching to Run Wires
- No New Hardware to Install
- No Site Visit Required
- No hardware power requirements
- No Internet connection needed at Entry System
- Connect to Unlimited Systems
Advantage - DoorKing®

What is the DoorKing IM Server Client™

- The DoorKing IM Server Client is a subscription based website that will provide a “Plug and Play” set up for Internet Programming of your DoorKing Entry Systems.
- Subscribing to the IM Server Client is the easiest way to program via internet from your PC to the Entry Panel:
  - Plug the Network Adaptor into the properties Ethernet connection.
  - Set up Subscription
  - Start programming
DoorKing Has A Better Way!

What is the DoorKing IM Server Client™

- Eliminates costly “Static IP” service from your Internet provider!
- Eliminates “DDNS Host” expense.
- Eliminates “Firewall” programs blocking programming of your entry system!
- Eliminates complex network configurations to set up Port Forwarding!
- No LAN configuration! Adaptor automatically obtains IP address and Port number, and joins LAN
To register an Entry System for an IM Server subscription, you will need to list each entry panel individually.

1) Select Modem or Client service type

2) Entry System Phone Number

Option to Name Entry System

2) Entry System Master Code

Click ADD to add the entry system to your list
If you have more than 1 entry system, each system will need to be listed.

New system is added

Proceed to Checkout

Cart contains: 1 new system. Click here to start Checkout.
IM Server: User Registration

- Billing cycle options are Monthly or Annual.
- Automated payment by Credit Card or E-check is standard. Manual payment is an option for Annual (5% discount for automated payment).

New Systems receive a 30 day free trial.

Select Billing Cycle: Annual or Monthly

Select Payment Method: Credit Card/E-check or Manual Check
● **Consumer Data Privacy Policy (CDPP)**
  DKS does not handle or store any credit card or bank information. This information is sent directly to Authorize.net, which is one of the largest credit card and e-check processing gateways in the country. DK customer service and tech support personnel do not have access to, and cannot see, any credit card, bank or other sensitive information.

● **Our CDPP will be posted on company web sites.**
Questions?

- www.doorking.com/IMserver
- Free software download
- FAQ’s
- “7 Methods of Connectivity” presentation
- www.facebook.com/doorking
- IM Server website:
  http://dksdb.dksoftware.com/UserLogin.aspx