Use this manual for circuit board 4302-010 Revision N or higher.

Wiring / Owner's Manual

Solar Control Box for Solar Control Box for 6002, 6003, 6004 and 6400 gate operators

UL 325 Compliant

Date Installed:
Installer/Company Name:
Phone Number:
Leave Manual with Owner
Circuit Board Serial Number and Revision Letter:

Class Certified to CAN/CSA C22.2 No. 247
Conforms to ANSI/UL-325

Solar Panel 24 Volt 20 Watt

Solar Panel 24 Volt 10 Watt

Solar Control Box 24 Volt 10 Watt
### SOLAR CONTROL BOX SPECIFICATIONS

**Class of Operation**
Models 6002, 6003, 6004 and 6400 - UL325 Class I

**Type of Gate**
Residential Vehicular Automated Gates Only

**Voltage / Phase**
24 Volt Solar Input Power – 24 VDC Output Power to Gate Operators

**Battery Capacity**
Two - 12 Volt 18 Amp/Hour Dry Cell OR Two - 12 Volt 35 Amp/Hour Dry Cell

**Solar Panel Voltage**
24 Volt 10 Watt for 18 Amp/Hour Dry Cells OR 24 Volt 20 Watt for 35 Amp/Hour Dry Cells

**Circuit Board Model**
4302-010 revision N or higher.

**Entrapment Protection**
- **Primary** - Inherent entrapment sensing system (Type A) (Reversing sensor)
- **Secondary** - Provision for connection of a non-contact sensor (Type B1)

#### 18 Amp/Hr Control Box
- **P/N**: 4302-114
- **Height**: 13.25”

#### No Batteries Control Box
- **P/N**: 4302-113
- **Height**: 8.25”

#### 35 Amp/Hr Control Box
- **P/N**: 4302-115
- **Height**: 13.25”

**Optional 24 Volt 10 Watt Solar Panel only for 18 Amp/Hr Batteries**
- **P/N**: 2000-077

**Optional 24 Volt 20 Watt Solar Panel only for 35 Amp/Hr Batteries**
- **P/N**: 2000-076

**Optional Mounting Post Kit for Control Box**
- **P/N**: 1000-045

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## IMPORTANT INFORMATION FOR OWNER

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Vehicular gates should be constructed and installed in accordance with ASTM F2200; Standard Specification for Automated Vehicular Gate Construction. For a copy of this standard, contact ASTM directly at 610-832-9585; service@astm.org; or www.astm.org.

**Important Safety Instructions**

**WARNING - To reduce the risk of injury or death:**

1. READ AND FOLLOW ALL INSTRUCTIONS.
2. Never let children operate or play with gate controls. Keep the remote control away from children.
3. Always keep people and objects away from gate. **NO ONE SHOULD CROSS THE PATH OF THE MOVING GATE.**
4. Test the operator monthly. The gate MUST reverse on contact with a rigid object or stop or reverse when an object activates the non-contact sensors. After adjusting the force or the limit of travel, retest the gate operator. Failure to adjust and retest the gate operator properly can increase the risk of injury or death.
5. Use the emergency release only when the gate is not moving.
6. KEEP GATES PROPERLY MAINTAINED. Read the owner’s manual. Have a qualified service person make repairs to gate hardware.
7. The entrance is for vehicles only. Pedestrians must use separate entrance.
8. SAVE THESE INSTRUCTIONS!

**Instructions regarding intended installation:**

- Install the gate operator only if:
  1. The operator is appropriate for the construction of the gate and the usage class of the gate.
  2. All openings of a horizontal slide gate are guarded or screened from the bottom of the gate to a minimum of 6 feet (1.83 m) above the ground to prevent a 2 ¼ inch (57.2 mm) diameter sphere from passing through the openings anywhere in the gate, and in that portion of the adjacent fence that the gate covers in the open position.
  3. All exposed pinch points are eliminated or guarded.
  4. Guarding is supplied for exposed rollers.

- The operator is intended for installation only on gates used for vehicles. Pedestrians must be supplied with a separate access opening. The pedestrian access opening shall be designed to promote pedestrian usage. Locate the gate such that persons will not come in contact with the vehicular gate during the entire path of travel of the vehicular gate.

- The gate must be installed in a location so that enough clearance is supplied between the gate and adjacent structures when opening and closing to reduce the risk of entrapment. Swinging gates should not open into public access areas.

- The gate must be properly installed and work freely in both directions prior to the installation of the gate operator. Do not over-tighten the operator clutch, pressure relief valve or reduce reversing sensitivity to compensate for a damaged gate.

- For gate operators utilizing Type D protection:
  1. The gate operator controls must be placed so that the user has full view of the gate area when the gate is moving.
  2. A warning placard shall be placed adjacent to the controls.
  3. An automatic closing device (such as a timer, loop sensor, or similar device) shall not be employed.
  4. No other activation device shall be connected.

- Controls intended for user activation must be located at least ten feet (10’) away from any moving part of the gate and where the user is prevented from reaching over, under, around or through the gate to operate the controls. Outdoor or easily accessible controls should have a security feature to prevent unauthorized use.

- The Stop and/or Reset button must be located in the line-of-sight of the gate. Activation of the reset control shall not cause the operator to start.

- A minimum of two (2) WARNING SIGNS shall be installed, one on each side of the gate where easily visible.

- For gate operators utilizing a non-contact sensor:
  1. See the instructions on the placement of non-contact sensors for each type of application.
  2. Care shall be exercised to reduce the risk of nuisance tripping, such as when a vehicle trips the sensor while the gate is still moving in the opening direction.
  3. One or more non-contact sensors shall be located where the risk of entrapment or obstruction exist, such as the perimeter reachable by a moving gate or barrier.
For gate operators utilizing contact sensors:
1. One or more contact sensors shall be located where the risk of entrapment or obstruction exist, such as at the leading edge, trailing edge, and post mounted both inside and outside of a vehicular horizontal slide gate.
2. One or more contact sensors shall be located at the bottom edge of a vehicular vertical lift gate.
3. One or more contact sensors shall be located at the pinch point of a vehicular vertical pivot gate.
4. A hardwired contact sensor shall be located and its wiring arranged so that the communication between the sensor and the gate operator is not subjected to mechanical damage.
5. A wireless contact sensor such as one that transmits radio frequency (RF) signals to the gate operator for entrapment protection functions shall be located where the transmission of the signals are not obstructed or impeded by building structures, natural landscaping or similar obstructions. A wireless contact sensor shall function under the intended end-use conditions.
6. One or more contact sensors shall be located at the bottom edge of a vertical barrier (arm).

Important Notices

Vehicular gate operator products provide convenience and security. However, gate operators must use high levels of force to move gates and most people underestimate the power of these systems and do not realize the potential hazards associated with an incorrectly designed or installed system. These hazards may include:

- Pinch points
- Entrapment areas
- Reach through hazards
- Absence of entrapment protection devices
- Improperly located access controls
- Absence of vehicle protection devices
- Absence of controlled pedestrian access

In addition to these potential hazards, automated vehicular gate systems must be installed in accordance with the UL 325 Safety Standard and the ASTM F2200 Construction Standard. Most lay persons are unaware of, or are not familiar with, these standards. If an automated vehicular gate system is not properly designed, installed, used and maintained, serious injuries or death can result. Be sure that the installer has instructed you on the proper operation of the gate and gate operator system.

Be sure that the installer has trained you about the basic functions of the required reversing systems associated with your gate operating system and how to test them. These include reversing loops, inherent reversing system, electric edges, photoelectric cells, or other external devices.

- This Owner’s Manual is your property. Keep it in a safe place for future reference.
- Be sure that all access control devices are installed a minimum distance of 10 feet away from the gate and gate operator, or in such a way that a person cannot touch the gate or gate operator while using the device. If access control devices are installed in violation of these restrictions, immediately remove the gate operator from service and contact your installing dealer.
- Loops and loop detectors, photo-cells or other equivalent devices must be installed to prevent the gate from closing on vehicular traffic.
- The speed limit for vehicular traffic through the gate area is 5 MPH. Install speed bumps and signs to keep vehicular traffic from speeding through the gate area. Failure to adhere to posted speed limits can result in damage to the gate, gate operator, and to the vehicle.
- Be sure that all persons who will use the gate system are familiar with the proper use of the gate and gate operator and are familiar with the possible hazards associated with the gate system.
- Be sure that warning signs are permanently installed on both sides of the gate in an area where they are fully visible to traffic.
- It is your responsibility to periodically check all entrapment protection devices. If any of these devices are observed to function improperly, remove the operator from service immediately and contact your installing or servicing dealer.
- Follow the recommended maintenance schedule.
- Do not allow children to play in the area of the operator or to play with any gate-operating device.
- To remove the gate operator from service, operate the gate to the full open position and then shut off power to the operator at the service panel.
UL 325 Entrapment Protection

Class I
A vehicular gate operator (or system) intended for use in a home of one-to four single family dwelling, or a garage or parking area associated therewith.

Class II
A vehicular gate operator (or system) intended for use in a commercial location or building such as a multi-family housing unit (five or more single family units) hotel, garages, retail store or other building servicing the general public.

Class III
A vehicular gate operator (or system) intended for use in an industrial location or building such as a factory or loading dock area or other locations not intended to service the general public.

Class IV
A vehicular gate operator (or system) intended for use in a guarded industrial location or building such as an airport security area or other restricted access locations not servicing the general public, in which unauthorized access is prevented via supervision by security personnel.

This table illustrates the entrapment protection requirements for each of the four UL 325 classes.

<table>
<thead>
<tr>
<th>UL 325 Classifications</th>
<th>Horizontal Slide, Vertical Lift, Vertical Pivot</th>
<th>Swing and Vertical Barrier (arm)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Primary Protection</td>
<td>Secondary Protection</td>
</tr>
<tr>
<td>Class I and II</td>
<td>A</td>
<td>B1, B2 or D</td>
</tr>
<tr>
<td>Class III</td>
<td>A, B1 or B2</td>
<td>A, B1, B2, D or E</td>
</tr>
<tr>
<td>Class IV</td>
<td>A, B1, B2 or D</td>
<td>A, B1, B2, D or E</td>
</tr>
</tbody>
</table>

A - Inherent entrapment protection system.
B1 - Provision for connection of, or supplied with, a non-contact sensor (photoelectric sensor or the equivalent). When used as the PRIMARY device, must be monitored.
B2 - Provision for connection of, or supplied with, a contact sensor (edge device or the equivalent). When used as the PRIMARY device, must be monitored.
C - Inherent adjustable clutch or pressure relief device.
D - Provision for connection of, or supplied with, an actuating device requiring continuous pressure to maintain opening or closing motion of the gate.
E - An inherent audio alarm.
**Glossary**

**GATE** - A moving barrier such as a swinging, sliding, raising, lowering, or the like, barrier, that is a stand-alone passage barrier or is that portion of a wall or fence system that controls entrance and/or egress by persons or vehicles and completes the perimeter of a defined area.

**RESIDENTIAL VEHICULAR GATE OPERATOR – CLASS I** - A vehicular gate operator (or system) intended for use in a home of one-to four single family dwelling, or garage or parking area associated therewith.

**COMMERCIAL / GENERAL ACCESS VEHICULAR GATE OPERATOR - CLASS II** - A vehicular gate operator (or system) intended for use in a commercial location or building such as a multi-family housing unit (five or more single family units), hotels, garages, retail store, or other building servicing the general public.

**INDUSTRIAL / LIMITED ACCESS VEHICULAR GATE OPERATOR - CLASS III** - A vehicular gate operator (or system) intended for use in an industrial location or building such as a factory or loading dock area or other locations not intended to service the general public.

**RESTRICTED ACCESS VEHICULAR GATE OPERATOR - CLASS IV** - A vehicular gate operator (or system) intended for use in a guarded industrial location or building such as an airport security area or other restricted access locations not servicing the general public, in which unauthorized access is prevented via supervision by security personnel.

**VEHICULAR BARRIER (ARM) OPERATOR (OR SYSTEM)** - An operator (or system) that controls a cantilever type device (or system), consisting of a mechanical arm or barrier that moves in a vertical arc, intended for vehicular traffic flow at entrances or exits to areas such as parking garages, lots or toll areas.

**VEHICULAR HORIZONTAL SLIDE-GATE OPERATOR (OR SYSTEM)** - A vehicular gate operator (or system) that controls a gate which slides in a horizontal direction that is intended for use for vehicular entrance and exit to a drive, parking lot, or the like.

**VEHICULAR SWING-GATE OPERATOR (OR SYSTEM)** - A vehicular gate operator (or system) that controls a gate which moves in an arc in a horizontal plane that is intended for use for vehicular entrance and exit to a drive, parking lot, or the like.

**SYSTEM** - In the context of these requirements, a system refers to a group of interacting devices intended to perform a common function.

**WIRED CONTROL** - A control implemented in a form of fixed physical interconnections between the control, the associated devices, and an operator to perform predetermined functions in response to input signals.

**WIRELESS CONTROL** - A control implemented in means other than fixed physical interconnections (such as radio waves or infrared beams) between the control, the associated devices, and an operator to perform predetermined functions in response to input signals.

**INHERENT ENTRAPMENT PROTECTION SYSTEM** - A system, examples being a motor current or speed sensing system, which provides protection against entrapment upon sensing an object and is incorporated as a permanent and integral part of the operator.

**EXTERNAL ENTRAPMENT PROTECTION DEVICE** - A device, examples being an edge sensor, a photoelectric sensor, or similar entrapment protection device, which provides protection against entrapment when activated and is not incorporated as a permanent part of an operator.

**ENTRAPMENT** - The condition when an object is caught or held in a position that increases the risk of injury.
Swing Gate Requirements

The operator is intended for installation only on gates used for vehicles. Pedestrians must be supplied with a separate access opening. The pedestrian access opening shall be designed to promote pedestrian usage. Locate the gate such that persons will not come in contact with the vehicular gate during the entire path of travel of the vehicular gate. (ref. UL325 56.8.4.b)

Gates shall have smooth bottom edges, with vertical bottom edged protrusions not exceeding 0.50 inches. ASTM F2200 4.3
**Shadow Loop**
Provides a hold open command to the operator(s) only if the gate(s) are at the full open position.

**Reverse Loop**
Minimizes the potential of the gate closing when a vehicle is present. Number and placement of loops is dependent on the application.

**C Non-contact Sensor**
Minimizes the potential of the gate closing on vehicular or other traffic that loops cannot sense.

**D Warning Signs**
Permanently mounted and easily visible from either side of the gate.

**Separate Pedestrian Walkway**
Located so pedestrians cannot come in contact with the vehicular gate.

**Automatic Exit Loop**
(Optional) will provide an open command to the gate operator(s) when a vehicle is exiting the property.
1.1 Concerns BEFORE Installation

Correct positioning of the solar panel will determine the efficiency of the system. In general, the panel should be facing **TRUE SOUTH** at a specific **TILT ANGLE** towards the sun using the information provided on the next page to achieve the highest efficiency. Some re-adjustment of the panel might be necessary to over time to “Fine Tune” the systems efficiency. The solar panel should be installed as close as possible to the control box in an area free and clear of **ALL** obstructions and shadows during the **ENTIRE** day. Generally, If the solar panel does **NOT** cast a shadow by the sun, the batteries are **NOT** being charged.

- **Trees / Buildings** that do not block the solar panel from direct sunlight in the summer, could block the panel during the winter. The sun’s path across the sky is lower during the winter than in the summer. The shadows that do not obstruct the solar panel during the summer months, will cast longer shadows in the winter, which could block the panel then.
- **Wind** can exert extreme pressure on the solar panel and support post. Make sure they are securely fastened.
- **Dust** can accumulate on the panel over time. Cleaning the panel every so often is necessary to keep the system operating at its highest efficiency.
- **Snow** may cover the panel during the winter. You may want to re-adjust the panel to a steeper angle to allow the snow to slide off. Even then, the panel may still accumulate snow and need to be manually cleaned off when necessary to keep the system functioning.

### Mounting Recommendations

The solar panel will perform **MOST** efficient when installed as close as possible to the control box (Within a couple of feet). Installation can be a **maximum of 100 ft away** from the box if necessary using a **minimum 18 gauge wire run**. Keep in mind, the efficiency of the solar panel will diminish the farther away the panel is installed from the control box.

**Solar Control Box Requirements:**
- (1) ONE 24 Volt 20 Watt Solar Panel (P/N 2000-076) for 35 Amp/Hr Batteries.
1.2 Solar Panel Positioning

These charts should be used only for estimates. Solar systems can vary from this information. These maps do not take into account small climate changes and may not be 100% accurate for all locations.

Solar Panel MUST Point “TRUE SOUTH”

It is important for proper system operation that the solar panel is oriented to TRUE SOUTH. The directions of magnetic South and TRUE South differ from one another depending on geographic location. The map below shows the difference between magnetic south and TRUE south for your area.

General Solar Panel “Tilt Angle”

It is simplest to mount the solar panel at a fixed tilt angle and leave it (Shown on chart below). To capture more energy from the sun, you can adjust the tilt angle of the solar panel twice a year (At the beginning of summer and winter). Add approximately 6° in the summer and subtract approximately 6° in the winter from your “general” tilt angle on this chart. Your tilt angle may vary from this.
SECTION 2 - WIRING

Since building codes vary from city to city, we highly recommend that you check with your local building department prior to installing any permanent wiring to be sure that all wiring to the solar control box complies with local code requirements.

2.1 Control Box Wiring Overview
2.2 Wiring Operators to 4302 Circuit Board

Primary or Secondary Operator Cable Terminal

Operator Terminal Note: The 8-pin terminals can be unplugged from circuit board for easy wire connections.

6400 Dual Operator Wiring ONLY!

Secondary operator motor wires MUST be reversed from the primary operator.

6400 Primary operator wiring

6400 Secondary operator wiring
2.3 Secondary Entrapment Protection Wiring

In addition to the inherent entrapment sensing system, this operator has provisions for the connection of a non-contact (type B1) secondary entrapment protection device. This is required by UL 325 standards.

Entrapment protection devices are required to reduce the risk of injury. Install sensors where the risk of entrapment or obstruction exists while gate is moving.

**PHOTO OPEN (Photo Sensors)**

Stops gate movement in the open cycle. Gate resumes normal operation when the input (obstruction) is cleared.

- Not used
- Not used
- Not used
- COMMON
  Terminal for the secondary entrapment device input.
- COMMON
  Not used.

**UL 325 Terminal Note:** The 6-pin terminal can be unplugged from circuit board for easy wire connections.

**Standard Reverse** input on Terminal #8 functions ONLY while the gate is at the FULL OPEN position or during the CLOSING cycle.

**Switch 5 Must be OFF**
2.4 Full Open Terminal Wiring

**Key Switch** (Dry contact)

Controls must be far enough from the gate so that the user is prevented from coming in contact with the gate while operating them. Do not wire any access control devices to the circuit board terminal.

**DoorKing RF Radio Receiver**

Mount inside of control box door.

**Safety Opening Device** (Dry contact)

FIRE DEPT

Radio #1 Com (White)
Radio #2 Relay (Green)
Radio #3 Power (Red)

Low Current Draw Single Channel External EXIT Loop Detector

Low Current Draw Single Channel External REVERSE Loop Detector

See next page for more exit loop wiring information.

**Low Current Draw Receiver**

P/N 805-855

Use 18 AWG minimum.

250 ma Maximum Power

Use existing screws to mount detector(s)

Loops wired in series

Important: Low current draw loop detectors **MUST** be used to minimize power drain on batteries. Loop detectors **MUST** have power at **ALL** times.

Full Open Terminal Operation: When the circuit board is **NOT** in use (idle time), power is shut down to it. Power will continue at the **Full Open Terminal at all times**. This allows an access control device - transmitter, key switch, exit loop or safety opening device to be activated at any time to open the gate. Any loop detector used needs a relay contact time of at least 500ms (1/2 sec) to bring circuit board out of “idle time” and open gate.

See next page for more reverse loop wiring information.
2.5 Loop Detector Wiring

To help protect the operator from accidentally closing on vehicles in the gate’s path, DoorKing highly recommends that loops and loop detectors are used. A loop detection system will sense a vehicle like a metal detector and send a signal to the gate operator preventing the gate from automatically opening or closing on a vehicle when it is in the gate’s path. DoorKing recommends that a licensed installer perform this work.

DoorKing offers a free “Loop and Loop-Detectors Information Manual” PDF located at DoorKing’s web site for more information. www.dkaccess.com

Shadow Loop Note: A shadow loop can NOT be wired to the solar control box.

Reverse Loops

Reverse loops prevent the gate from closing on a vehicle in or near the gate’s swing pathway.

Exit and Reverse Loops Note: Low current draw external exit and reverse loop detectors are used in place of the plug-in exit and reverse loop detectors to maintain power to these loops at all times. Circuit board shuts down power to plug-in loop detectors when not in use (idle time).

Any loop detector used needs a relay contact time of at least 500ms (1/2 sec) to bring circuit board out of “idle time” and open gate.

Automatic Exit Loop

Automatically opens the gate for exiting vehicles without having to use a transmitter or key switch (Free exit).
2.6 Battery Wiring

**Temperatures** will affect the efficiency of the batteries. The batteries “optimal” operating temperature is approximately 77°F (25°C). They will not charge as quickly or cycle the gate operator as many times at lower temperatures. The lower the temperature is, the longer it will take for the batteries to fully charge and the fewer times the gate operator can be cycled before the batteries are drained. When batteries are continually operating at higher temperatures, they will wear out quicker. The higher the temperature is, the shorter the battery life.

**Clouds** will affect the efficiency of the batteries charging. The batteries “optimal” charging capacity is full sunlight. Charging time will vary depending on the density of the cloud cover and the amount of time that the cloud cover lasts. It will take the batteries longer to fully charge on cloudy days. Multiple cloudy days may not allow the batteries to get fully charged again after they have been drained resulting in the system not being able to cycle the gate until the sun returns.

**DoorKing Recommends:**

(2) Two 12 Volt 18 Amp/Hr batteries: Use for applications with normal usage (60 cycles per day or less).

(2) Two 12 Volt 35 Amp/Hr batteries: Use for applications with higher usage (60 cycles per day or more).

12 Volt batteries smaller than 18 Amp/Hr are NOT recommended.

**DO NOT** cycle the gate operator at this time. Damage could occur to the gate and operator.

**Battery Replacement Note:** DoorKing HIGHLY recommends replacing the batteries every two years because of normal battery deterioration.

**Battery Wiring Notes:** Use ONLY 12 Volt batteries. Batteries are wired in series.
2.7 Solar Panel Wiring

How the system's 24 volt power is managed: When the system is NOT in use (idle time), the power management relay will shut down power to the circuit board. Power will continue at the Full Open - Power Terminal, keeping the overall power drain of the system to a minimum during idle time. When an access control device - transmitter, key switch, exit loop or safety opening device is activated while the system is idle, the power management relay powers up the circuit board to open the gate.

---

DANGER of ELECTRIC SHOCK!!

Keep sunlight OFF solar panel while connecting.

Power Terminal

White wire to Solar Pos (Hot).
Black wire to Solar Neg (Neutral).

Solar Control Box Requirements:

- (1) ONE 24 Volt 10 Watt Solar Panel (P/N 2000-077) for 18 Amp/Hr Batteries. **DO NOT USE** 10 watt panel with the 35 Amp/Hr batteries.
- (1) ONE 24 Volt 20 Watt Solar Panel (P/N 2000-076) for 35 Amp/Hr Batteries. **DO NOT USE** 20 watt panel with the 18 Amp/Hr batteries.

---

To Test Operator:

After all power has been connected, activate the operator by pressing the “Push to Operate” button. This button will use the Auto-Close timer if turned ON (SW 1, switch 4 ON). **DO NOT** cycle gate operator before DIP-switches and limit sensors have been adjusted, damage could occur to gate and operator (See pages 19-23 to adjust DIP-switches and limit sensors).

---

CAUTION

**ONLY Use (1) One 24 Volt Solar Panel!**

The 24 volt - 10 watt or 20 watt solar panel must be correctly installed for the system to function correctly. See Section 1 in this manual for more information about concerns, considerations and recommendations for proper solar panel positioning and mounting.

**DO NOT** connect 12 Volt solar panel. Damage WILL occur!!
**DO NOT** connect larger volt solar panel. Damage WILL occur!!
**DO NOT** connect 2 or more solar panels. Damage WILL occur!!
### SECTION 3 - ADJUSTMENTS

The switch settings and adjustments in this section should be made after your installation and wiring to the operator(s) is complete. Whenever any programming or switch setting on the control board are changed, press the reset button for new settings to take effect.

### 3.1 4302 Circuit Board Description and Adjustments

#### DIP-Switches

Set DIP-switches on the circuit board to the desired setting. See switch-setting charts on next 2 pages.

#### Self Test

Self test mode is for bench checks ONLY. The operator will continually cycle the gate.

The jumper must be set at normal mode to function.

#### Key Switch

Cycles the operator when pressed. Will use Auto-Close timer when turned ON. This switch WILL NOT function when there is NO power to the circuit board (Idle time).

#### How LEDs Function

Illuminated LEDs indicates that low voltage power is being applied to the circuit board.

Input LEDs should be OFF and will only illuminate when the input wired to the corresponding main terminal is activated.

Limit LEDs will only illuminate when the respective limit sensor has been activated.

#### Optional Loop Detectors

See pages 14 and 15.

#### Auto-Close Timer

- Auto-close timer (when turned ON) SW 1, switch 4.

Adjust from 1 second (full counter-clockwise) to approximately 23 seconds (full clockwise).

#### Dry Relay Contact

Dry relay contacts - Circuit board terminals #10 and #11. Jumper MUST be set for Normally Open (NO). DO NOT use Normally Closed (NC).

- Standard reverse loop function, See page 15.

#### Inherent Reverse Sensors

Adjust reversing sensitivity for: PRIMARY (single) and SECONDARY (dual) operators. See page 24.
### 3.2 DIP-Switches

Whenever any programming or switch setting on the control board is changed, press the reset button for new settings to take effect.

#### SW 1 (Top 8 Switches)

<table>
<thead>
<tr>
<th>Switch</th>
<th>Function</th>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Opening Direction</td>
<td></td>
<td>of PRIMARY Operator</td>
</tr>
<tr>
<td>1</td>
<td>6002 ONLY</td>
<td>OFF</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td></td>
<td>setting.</td>
<td>OFF setting.</td>
</tr>
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<td>Opens</td>
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<td>counter-clockwise.</td>
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<td></td>
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<td>ON</td>
<td>ON setting.</td>
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<td>Opens</td>
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<td></td>
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<td>OFF</td>
<td>OFF setting.</td>
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<td>counter-clockwise.</td>
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<td>ON</td>
<td>ON setting.</td>
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<td></td>
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<td></td>
<td>Opens</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>clockwise.</td>
</tr>
<tr>
<td></td>
<td>6003 ONLY</td>
<td>OFF</td>
<td>ON setting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Opens</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>clockwise.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>OFF</td>
<td>OFF setting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Opens</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>counter-clockwise.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ON</td>
<td>ON setting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Opens</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>clockwise.</td>
</tr>
<tr>
<td></td>
<td>6004 ONLY</td>
<td>OFF</td>
<td>ON setting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Opens</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>clockwise.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>OFF</td>
<td>OFF setting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Opens</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>counter-clockwise.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ON</td>
<td>ON setting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Opens</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>clockwise.</td>
</tr>
<tr>
<td></td>
<td>6400 ONLY</td>
<td>OFF</td>
<td>OFF setting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Opens</td>
</tr>
<tr>
<td></td>
<td>Right-Side</td>
<td>ON</td>
<td>ON setting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Opens</td>
</tr>
<tr>
<td></td>
<td>Left-Side</td>
<td>OFF</td>
<td>OFF setting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Opens</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>counter-clockwise.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ON</td>
<td>ON setting.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Opens</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>clockwise.</td>
</tr>
</tbody>
</table>

#### Switches continued on next page

2  Opening Direction of SECONDARY Operator

- Same opening directions as illustrated above for the primary operator type.
- Switch 2 will be the SAME setting as switch 1 for the 6002 or 6003 ONLY.
- Switch 2 will be the OPPOSITE setting as switch 1 for the 6004 and 6400 ONLY.

Note: SW 1, switch 7 MUST also be ON when using a secondary operator.

3  Not Used

- OFF

- Leave in the OFF position.

4  Auto-Close Timer

- OFF

- Auto-close timer is OFF. Manual input required to close gate.

- ON

- Auto-close timer is ON. Adjustable from 1-23 seconds.
3.2 DIP-Switches Continued

SW 1 (Top 8 Switches) continued

<table>
<thead>
<tr>
<th>Switch</th>
<th>Function</th>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Reverse</td>
<td>OFF (normal)</td>
<td>Terminal #8 is a standard Reverse input.</td>
</tr>
<tr>
<td></td>
<td>Not Used</td>
<td>ON</td>
<td>On setting is NOT used.</td>
</tr>
<tr>
<td>6</td>
<td>Overlapping Gates</td>
<td>OFF</td>
<td>Both operators start at the same time.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>ON</td>
<td>Secondary operator opens 1-2 seconds before primary operator. Vice-versa when closing.</td>
</tr>
<tr>
<td>7</td>
<td>Single</td>
<td>OFF</td>
<td>Switch must be OFF for single operator.</td>
</tr>
<tr>
<td></td>
<td>Dual</td>
<td>ON</td>
<td>Switch must be ON when (dual) operators are used.</td>
</tr>
<tr>
<td>8</td>
<td>Input Power</td>
<td>ON</td>
<td>Switch MUST be in the ON position.</td>
</tr>
</tbody>
</table>

SW 1 Switch Definitions:

**SW 1-Switch 1:** PRIMARY motor direction switch - **Must** OPEN the primary gate upon initial AC power up and open command. If the open command begins to close the primary gate, turn AC power off and reverse this switch.

**SW 1-Switch 2:** SECONDARY motor direction switch - **Must** OPEN the secondary gate upon initial AC power up and open command. If the open command begins to close the secondary gate, turn AC power off and reverse this switch.

**SW 1-Switch 3:** Not used, leave in the OFF position.

**SW 1-Switch 4:** Turns the auto-close timer on or off. Maximum time that the close timer can be set for is approximately 23 secs.

**SW 1-Switch 5:** OFF setting is Standard Reverse for a CLOSING gate. An input to terminal #8 (e.g.: photo beam gets obstructed) AND/OR reverse loops get activated will stop and reverse the gate back to the full open position. If the auto-close timer is ON, when gate reaches the open position, timer will not close the gate. Another input command is needed to reset and close the gate. **DO Not** use the ON setting.

**SW 1-Switch 6:** When the gate overlap is OFF, the DUAL gate operators will start the open and close cycles at the same time. This is the normal setting for a SINGLE gate operator. Turning the gate overlap ON when using dual gate operators will cause the secondary operator to start the OPEN cycle 1-2 seconds before the primary operator. The primary operator will start the CLOSE cycle 1-2 seconds before the secondary operator. This feature is useful when a magnetic lock is used to secure the gates.

**SW 1-Switch 7:** Sets up the circuit board for single or dual (Primary / Secondary) gate operation.

**SW 1-Switch 8:** Input power switch. Switch MUST be in the ON position for a solar control box. **DO NOT** turn switch OFF.

## SW 2 (Bottom 4 Switches)

<table>
<thead>
<tr>
<th>Switch</th>
<th>Function</th>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 and 2</td>
<td>Relay Operation</td>
<td>1-OFF 2-ON</td>
<td>Circuit board relay activates when the gate is NOT closed.</td>
</tr>
<tr>
<td>3</td>
<td>Not Used</td>
<td>OFF</td>
<td>Leave in the OFF position.</td>
</tr>
<tr>
<td>4</td>
<td>Spare</td>
<td>OFF</td>
<td>Leave in the OFF position.</td>
</tr>
</tbody>
</table>

**SW 2 Switch Definitions:**

**SW 2-Switch 1 and 2:** These work in conjunction with each other and will activate the relay on the circuit board **ONLY** when the gate is not closed. Switch 1 **MUST** be OFF and Switch 2 **MUST** be ON. **DO NOT** use any other switch combinations.

**SW 2-Switch 3:** Not used, leave in the OFF position.

**SW 2-Switch 4:** Spare switch. Leave in OFF position.
3.3 Limit Sensors Adjustment - Select your specific operator

The limit sensors on the operator **MUST** be adjusted to control the travel of the gate and to precisely set the **full** open and **full** closed position of the gate. **Use ONLY the limit sensor instructions for your specific operator type (6002, 6003, 6004 or 6400).** This feature is especially useful in applications where the gate opens partially, such as on a curved driveway.

**6002 Limit Sensors ONLY**

*Power to the circuit board must be ON when adjusting the limit sensors.*

- **A** With actuator cover removed, manually un-lock actuator arm with allen wrench.
- **B** Manually move the gate to the desired open or closed position. Loosen the limit nut and slowly slide the limit assembly until the corresponding **LIMIT LED** on the circuit board lights up and tighten nut. Manually move the gate to other position. Repeat process with the other limit assembly.
- **C** Re-lock actuator arm with allen wrench and test the gate stopping positions. Re-adjust if necessary.
- **D** Re-install the actuator cover.
- **E** Adjust the Secondary actuator limit sensors if dual actuators have been installed. SW 1, switch 2 controls secondary actuator opening direction. SW 1, switch 7 **MUST** be ON when using dual actuators (See page 19).

**6003 Limit Sensors ONLY**

*Power to the circuit board must be ON when adjusting the limit sensors.*

- **A** Manually un-lock actuator arm with key and remove limit cover with 4 screws.
- **B** Manually move the gate to the desired open or closed position. Loosen limit nut and slowly slide the limit assembly until the corresponding **LIMIT LED** on the circuit board lights up and tighten nut. Manually move the gate to other position. Repeat process with the other limit assembly.
- **C** Re-lock actuator arm with key and test the gate stopping positions. Re-adjust if necessary.
- **D** Re-install the limit cover.
- **E** Adjust the secondary actuator limit sensors if dual actuators have been installed. SW 1, switch 2 controls secondary actuator opening direction. SW 1, switch 7 **MUST** be ON when using dual actuators (See page 19).

---

**Note:** 3 and 5 limit LEDs can be **Open** or **Close** limits depending on SW 1, switch 1 and 2 settings (See page 19).
3.3 Limit Sensors Adjustment Continued

6004 Limit Switches ONLY

Power to the circuit board must be ON when adjusting the limit sensors.

A With operator cover removed, un-lock operator with release tool to release arm.

B Manually move the gate to the desired open or closed position. Loosen adjustment screw and slowly spin the appropriate limit ring until the corresponding LIMIT LED on the circuit board lights up, then tighten screw. Manually move the gate to other position. Repeat process with the other limit ring.

C Re-lock operator with release tool and test the gate stopping positions. Re-adjust if necessary.

D Re-install the operator cover.

E Adjust the Secondary operator limit rings if dual operators have been installed. SW 1, switch 2 controls secondary operator opening direction. SW 1, switch 7 MUST be ON when using dual operators (See page 19).

Limit Switch Adjustment Note: Two thru-bolts 13 mm can be loosened to allow the electronic pallet to be moved around a little. Make sure ALL 4 limit switches make good contact with the 2 limit rings.

Limit Switch LEDs

1 MOTOR
3 LIMIT
4 SLO DWN
5 LIMIT
6 SLO DWN
7 COMMON
8 COMMON

3 Limit
4 Slow Down
5 Limit
6 Slow Down

Primary Operator
Secondary Operator

Single or Dual Operators

SW 1

Limit Switch Wire Colors

3 Limit - Orange (Bottom)
4 Slow Dwn - Red (Bottom)
5 Limit - Yellow (Top)
6 Slow Dwn - Green (Top)
(White wires are Common)
### 3.3 Limit Sensors Adjustment Continued

#### 6400 Limit Sensors ONLY

**Power to the circuit board must be ON when adjusting the limit sensors.**

**A** With operator cover plate removed, un-lock release handle and pull handle to release gate.

**B** Manually move the gate to the desired open or closed position. Loosen limit nut and slowly slide the limit assembly until the corresponding LIMIT LED on the circuit board lights up and tighten nut. Manually move the gate to other position. Repeat process with the other limit assembly.

**C** Re-lock release handle with key and test the gate stopping positions. Re-adjust if necessary.

**D** Re-install the operator cover plate.

**E** Adjust the Secondary operator limit sensors if dual operators have been installed. SW 1, switch 2 controls secondary operator opening direction. SW 1, switch 7 MUST be ON when using dual operators (See page 19).

---

**Limit Sensor Wire Color LEDs**
- **3 Limit LED** - Gray/White
- **4 Slo Dwn LED** - Purple/White
- **5 Limit LED** - Yellow/White
- **6 Slo Dwn LED** - Brown/White

**Note:** 3 and 5 limit LEDs can be Open or Close limits depending on SW 1, switch 1 and 2 settings (See page 19).
3.4 Inherent Reverse Sensor Adjustment

This vehicular gate operator is equipped with an inherent (Built-In) adjustable reversing sensor (Type A) that is used as the primary entrapment sensing system according to the UL 325 standards. The gate will reverse direction upon encountering an obstruction in either the opening or closing gate cycle. For the reverse system to function correctly, the gate must be properly installed and work freely in both directions. A good set of roller bearing hinges is essential for proper swing gate operation.

The ideal adjustment will allow the operator to move the gate through its entire travel cycle without reversing, but will reverse upon contact with an obstruction with no more than 40 Lbs of force. This force can be measured with a gate scale.

The amount of force required for the gate to reverse direction depends on the reverse sensitivity potentiometer.

### Adjust the operators reversing sensitivity:

**CAUTION:** Keep pedestrians and vehicles clear of the gate while adjusting and testing sensors!

**While operator has power:**

1. Press the “Push to Operate” button to OPEN the gate.
   
   Note: “Push to Operate” button will use the Auto-Close timer if turned ON (SW 1, switch 4 ON).

2. While gate is opening, slowly rotate PRM - Primary reverse sensor clockwise until the reverse LED lights up and the gate reverses direction. Rotate the primary reverse sensor back counter-clockwise approximately 1/8 turn to decrease the sensitivity (LED will turn off).
   
   Note: The LED will light up during the first seconds of gate travel. Wait until it turns off before adjusting the reverse sensor.

3. Press the “Push to Operate” button (or wait for Auto-Close timer to time-out if turned ON) and CLOSE the gate. Make sure the gate closes completely. If it reverses and opens (LED will light up), rotate the primary reverse sensor counter-clockwise a little more to decrease the reverse sensitivity (LED will turn off). Cycle the gate a few times to be sure that it cycles completely in BOTH directions, re-adjusting the primary sensor as necessary.

**Dual Operators:**

Secondary operator must be individually adjusted if dual operators have been installed. Use the SEC - Secondary reverse sensor.

**Test the operators reversing sensitivity:**

Place an immobile object along the gate path, allowing the gate to strike it while in the open or close cycle. The gate must reverse direction after striking the object. If it does not, increase the reverse sensitivity (steps 2 and 3) and repeat this test until the correct sensitivity has been set for the OPEN and CLOSE directions.
3.5 Shutdown Conditions

Under various entrapment conditions the operator will assume either a SOFT or HARD (alarm) shutdown. To determine what type of reset action is required, you will need to understand how the different entrapment conditions affect the gate operator.

Soft Shutdown

This occurs in various situations where the inherent or secondary entrapment protection devices have been activated. In a soft shutdown condition, the operator will not respond to any input that was present when the entrapment protection device sensed or encountered an obstruction. If the gate stops at the open position, the operator will not respond to the automatic close timer and a “manual input” is required to close the gate.

- **Example 1** - A time clock keys the gate open in the morning and an entrapment protection device senses an obstruction prior to the gate reaching the full open position. If the entrapment is sensed by the inherent system, the gate will reverse and run back to the closed position. The time clock input is still present, but the gate will not re-open.

  **Note:** In some systems, the time clock input comes from the telephone entry system relay. This same relay may also provide open commands for a card reader, MicroPLUS transmitters and the visitor telephone entry. If so, these devices will also be disabled in a soft shutdown condition.

- **Example 2** - If the gate is closing and an entrapment protection device is activated, the gate will either stop or reverse and run back to the open position, depending upon if the secondary or inherent device was activated. The automatic close timer will not close the gate.

- **Example 3** - If a moving vehicle runs over a loop while the gate is cycling open and hits the opening gate, the operator’s inherent entrapment protection is activated. The gate will reverse direction and run back to the closed position. A soft shutdown condition does not occur and the loop provides an immediate reset of the operator. Once the loop area is clear and another open command is given, the gate will cycle open.

Resetting a Soft Shutdown

In some conditions, a soft shutdown will reset as soon as the entrapment condition clears. For example, if a non-contact sensor (photo sensor) is sensing an obstruction, the operator will stop the gate and assume a soft shutdown condition. When the photo sensor clears (Obstruction is no longer there), the operator will return to normal operation.

When the operator is in a soft shutdown, activation of any “intended input” will reset the operator. An “intended input” includes any command input device, any standard safety input device and any loop input. Activating any of these inputs will reset the gate. At that point the gate will return to normal operation. If the gate is open, the automatic close timer will then time out and close the gate.

When the operator is in a soft shutdown, the system WILL NOT shut down power to the circuit board until an “intended input” has been activated regardless of the length of time it takes to accomplish this (See the paragraph above).

Continued on next page.
3.5 Shutdown Conditions Continued

Hard Shutdown (Alarm Activated)

A hard shutdown condition occurs when: (1.) The inherent entrapment protection system (Type A) gets activated TWO consecutive times before the gate completes the open or close cycle. (2.) The reversing edge (Type B2) gets activated and reverses but before the gate completes the reverse cycle the inherent entrapment protection system (Type A) gets activated.

- **Example of a Hard Shutdown** - The gate is closing and the inherent entrapment protection system senses an obstruction and causes the gate to reverse direction. As the gate begins to run in the open direction, a second obstruction is sensed prior to the gate reaching the full open position. Once the second obstruction has been sensed, the operator will stop, **the audio alarm will sound and all standard inputs are shut down** (including open commands, safety commands, loop inputs, etc.).

- **To silence the alarm**, press the reset button or after 5 minutes, the audio alarm will shut off but will “chirp” every 5 seconds. This indicates that the operator is in a hard shutdown condition (The reset button must be pressed OR turn power off to reset the operator and stop the alarm “chirping”).

Resetting a Hard Shutdown

The operator is in a hard shutdown condition when the audio alarm is sounding OR “chirping” every 5 seconds.

- Before resetting a hard shutdown, determine why the shutdown occurred. Inspect the gate for any obstructions along its path that could have activated the inherent entrapment sensing system. Inspect the gate and gate hardware. If the gate is malfunctioning, **DO NOT** put it back into service until the problem can be corrected.

The audio alarm will sound for five minutes if the operator is not reset. After (5) five minutes the alarm will “chirp every 5 sec.” and the hard shutdown condition will remain in affect until the reset button is pushed OR power is shut-off to operator.

Shutting OFF Alarm

DoorKing operators have a built-in alarm reset push button on the circuit board. Activating this button will return the gate operator to normal operation, but **will not** activate the gate operator. Also, power can be shut-off to the gate operator to reset it.

When the operator is in a hard shutdown, the system **WILL NOT** shut down power to the circuit board (idle time) until the reset button has been activated regardless of the length of time it takes to accomplish this.

Once the gate has been reset, an open or close command is needed to start the gate operator. Most activating commands will cause the gate operator to cycle to the open position. This includes activation of a key switch or open command and activation of the automatic exit loop (If used). Activation of a close command will run the gate to the closed position.
SECTION 4 - MAINTENANCE AND TROUBLESHOOTING

Inspection and service of this gate operator by a qualified technician should be performed anytime a malfunction is observed or suspected. High cycle usage may require more frequent service checks.

4.1 Maintenance

When servicing the gate operator, always check any secondary (external) reversing devices (loops, photo sensors, etc.) for proper operation. If external reversing devices cannot be made operable, do not place this operator in service until the malfunction can be identified and corrected.

Always check the inherent reversing system when performing any maintenance. If the inherent reversing system cannot be made operable, remove this operator from service until the cause of the malfunction is identified and corrected. Keeping this operator in service when the inherent reversing system is malfunctioning creates a hazard for persons which can result in serious injury or death should they become entrapped in the gate.

When servicing the gate operator, be sure that the power switch is turned OFF.

<table>
<thead>
<tr>
<th>Operator Component</th>
<th>Maintenance</th>
<th>Monthly Interval</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarm</td>
<td>Activate the primary (inherent) reverse system by blocking the gate with a solid object. When the gate reverses, block the gate in the opposite direction prior to the limit being reached. The entrapment alarm should activate. Press the reset button or turn power off to silence the alarm.</td>
<td>✓</td>
</tr>
<tr>
<td>Batteries</td>
<td>Check the batteries for any leakage or loose connections. Batteries should be replaced every two years.</td>
<td>✓</td>
</tr>
<tr>
<td>Solar Panel</td>
<td>Check the panel for any debris on it. Clean the panel with water.</td>
<td>✓</td>
</tr>
<tr>
<td>Fire Dept.</td>
<td>Check emergency vehicle access device for proper operation.</td>
<td>✓</td>
</tr>
<tr>
<td>Gate</td>
<td>Inspect for damage. Check gate hinges for wear and grease if necessary.</td>
<td>✓</td>
</tr>
<tr>
<td>Primary Reverse System</td>
<td>Check that the gate reverses on contact with an object in both the opening and closing cycles. Adjust the reversing sensor if necessary.</td>
<td>✓</td>
</tr>
<tr>
<td>Loop(s)</td>
<td>Check vehicular reverse loops for proper operation.</td>
<td>✓</td>
</tr>
<tr>
<td>Release</td>
<td>Check manual release for proper operation.</td>
<td>✓</td>
</tr>
<tr>
<td>Secondary Reverse Device</td>
<td>Check secondary (external) reverse device(s) stop or reverse the gate when activated.</td>
<td>✓</td>
</tr>
<tr>
<td>Complete System</td>
<td>Complete check of gate and gate operating system.</td>
<td>✓</td>
</tr>
</tbody>
</table>

4.2 Diagnostics Check

Have the following diagnostic tools available: VOM meter with minimum voltage memory or min-max range to check voltage and continuity. Meg-ohm meter capable of checking up to 500 megohms of resistance to properly check ground loop integrity. A malfunction can be isolated to one of the following:

- Gate Operator
- Loop System
- Keying Devices.

Disconnect all external inputs to the circuit board.

1. Check the input indicator LED's. They should only come ON when a keying device (card reader, push button, etc.) is activated. If any of the input LED's are ON continuously, this will cause the gate operator to hold open. Disconnect the keying devices one at a time until the LED goes OFF (see troubleshooting guide).

2. If the operator stops or holds open, check external secondary entrapment protection devices for any shorts or malfunction.

3. A malfunction in a loop or loop detector can cause the gate operator to hold open, or not detect a vehicle when it is present over the loop. Pull the loop detector circuit boards from the loop ports on the operator circuit board. If the malfunction persists, the problem is not with the loop system. For more information refer to the loop detector instruction sheet and the DoorKing Loop and Loop Detector Information Manual. Continued on next page.
### 4.2 Diagnostics Check Continued

4. Check that there are no shorted or open control wires from the keying devices to the gate operator. If a keying device fails to open the gate, momentarily jumper across terminals 1 and 2 on the control board. If the gate operator starts, this indicates that a problem exist with the keying device and not with the gate operator.

5. Check the supply voltage and batteries. A voltage drop on the supply line (usually caused by using too small supply voltage wires) will cause the operator to malfunction. Batteries should be fully charged for proper operation, replace batteries every two years on average.

### 4.3 Troubleshooting

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible Solution(s)</th>
</tr>
</thead>
</table>
| Operator(s) will not run. Power LED is OFF. | • Check that AC power to the operator is turned ON.  
• Check battery power.  
• Check for 24 VAC at terminals 19 and 20. If voltage measures OK, check the terminal strip or replace the circuit board. |
| Operator(s) will not run. Power LED is ON.   | • Momentarily jumper terminal 1 to terminal 2. If the input LED does not come ON, check the terminal strip or replace the circuit board. If LED does come ON, proceed to next steps.  
• Check the fuses.  
• **Check Motor(s):** Remove the circuit board. With two 14 AWG insulated jumper wires, momentarily jumper the battery terminals to the motor terminals (1, 2) of the Primary operator connector. The operator should run. Swap the two wires at the terminal strip. The operator should run in the opposite direction. Repeat these steps using the Secondary operator connector.  
• If the operator(s) run in both directions in the step above, replace the control board. If the operator(s) do not run, or run in only one direction, problem can be a bad operator, wire connections from the control board to the operator(s) or a bad control board. |
| Gate opens a short distance, then stops and reverses. | • Check the reversing sensitivity.  
• Check the secondary safety devices.  
• Disconnect the gate from the gate operator and check that the gate swings freely without any binding.  
• Continue troubleshooting or replace the circuit board. |
| Gate opens but will not close.               | • Check the input LEDs. Any ON will hold the gate open and indicates a problem with a keying device.  
• Check the secondary safety devices. Any activated will hold the gate open and indicates a problem with the safety device.  
• Check the loop detectors. Any activated can hold the gate open and indicates a problem with the loop detector or ground loop.  
• Operator may be in a “soft shutdown.” Activate any keying device to determine if operator returns to normal operation.  
• If automatic close is desired, be sure SW 1, switch 4 is ON. |
| Gate closes but will not open.              | • Operator may be in a “soft shutdown.” Check input LEDs. If any are ON, momentarily disconnect, then re-connect the wire going to the respective terminal. Operator should open.  
• Check to be sure that the operator is running in the proper direction. Turn power OFF, and then back ON. Activate a keying device. Operator should run in the open direction. If operator runs in the close direction, turn power OFF and change direction switch SW 1, switches 1 and/or 2. Go to above section if operator now opens but will not close.  
• Be sure that the respective LED on the control board lights when the keying device connected to the respective terminal is activated. If LED does not light, momentarily place a jumper wire from terminal 1 to the input terminal being checked. If LED lights and gate opens, problem is with the keying device. If LED does not light, replace control board.  
• Check motor as described above “Operator(s) will not run. Power LED is ON” |
4.3 Troubleshooting Continued

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Possible Solution(s)</th>
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| Gate starts to close, then reverses to open. | • Disconnect the gate from the operator and check that the gate operates freely without any binding.  
  • Check the loop detector LED’s and input LED’s. Any that flash ON will cause the gate to reverse.  
  • Continue troubleshooting or replace the circuit board.                                      |
| Gate closes and opens continuously.          | • Check for any input or loop detector LED’s that are ON.                              
  • Check that the operator is running in the proper direction (see “gate closes but will not open”). 
  • Check the SELF TEST jumper, see page 18.                                                     |
| Alarm sounds for 5 minutes and then beeps once every 5 seconds. Operator will not run.        | • Operator is in a “hard shutdown” condition. Reset switch must be activated to return operator to normal operation, see Hard Shutdown Section 3.5, page 26. |

4.4 Accessory Items

The following accessory items are available for the Solar Control Boxes.

- **Low Current Draw External Loop Detector** - Detectors are solar friendly and mount into solar control box.  
  Single channel detector - P/N 9402-050


- **12 Volt 18 Amp Hour Battery**. P/N 1801-004. Two (2) required.

- **12 Volt 35 Amp Hour Battery**. P/N 1801-005. Two (2) required.
Solar Control Box

Power Management Relay

Full Open Terminal
- Not Used
- Not Used
- Relay N.O.
- Relay COM
- 24 V NEG
- 24 V POS
- Solar POS
- Solar NEG

Power Terminal
- Blue
- Black

ON/OFF Power Switch
- Black
- Blue

Circuit Board Terminal

12 Volt Battery Input
- Black Terminal Lead (- Negative)
- Red Terminal Lead (+ Positive)

12 Volt Battery Plug
- Black Wire Harness

18 Amp/Hr OR 35 Amp/Hr Batteries
- Black Wire Harness

12 Volt Battery

Battery Plug
- Red
- Black
IMPORTANT INFORMATION FOR OWNER

Shut-Off Power to Operator OR Shut-Off Alarm

Push reset button to SHUT-OFF alarm. **ALWAYS** inspect the gate, gate hardware and any obstructions along the gate’s path that could have activated the alarm **BEFORE** pressing the reset button and putting the gate back into service. If the gate is malfunctioning, **DO NOT** put it back into service until the problem can be corrected.

Turn OFF power switch to shut-off power to operator.

**Note:** Turning OFF power will also shut-off alarm and reset it when alarm has been activated.
IMPORTANT INFORMATION FOR OWNER

Manually Operating the Gate - NO Power

6002 Manual Release ONLY
Power to the operator must be OFF BEFORE manually operating gate (See previous page).

6003 Manual Release ONLY
Power to the operator must be OFF BEFORE manually operating gate (See previous page).

6004 Manual Release ONLY
Power to the operator must be OFF BEFORE manually operating gate (See previous page).

6400 Manual Release ONLY
Power to the operator must be OFF BEFORE manually operating gate (See previous page).

Use key to unlock and remove the cover. Remove allen wrench from inside of cover.

Insert allen wrench and turn 180° to release the arm. Push or pull the gate, NOT the actuator arm.

Insert key and turn to release the arm. Push or pull the gate, NOT the actuator arm.

Insert release tool and turn to release the arm. Push or pull the gate, NOT the operator arm.

Insert key and turn to release handle. ... then push or pull from the gate to move it.