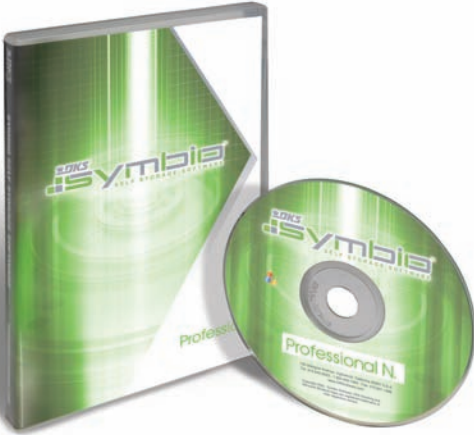
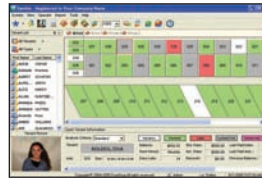


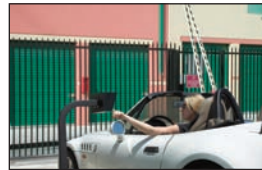
# SELF STORAGE MANAGEMENT SOFTWARE



**move tenants in and out in 5 minutes**



**easy to navigate visual interface**



**complete gate access integration**



**manage multiple facilities**

- Available for single or multiple facilities
- Manage an unlimited number of units
- Symbio Standard includes a simple user interface to customize site map graphics, billing, accounting, schedules, reports, and much more
- Symbio Professional has additional features including six months of Tech Support, extra management reports, credit card processing, system integration capable, DKS access control integration
- Symbio Professional-N incorporates all the above features tailored to a LAN network to link multiple facilities
- Available as a stand alone solution, or as a part of the complete DKS turn-key hardware/software Self Storage, access control, and management solution

FEATURES

[www.DKSoftware.com](http://www.DKSoftware.com)

## SELF STORAGE SOFTWARE SOLUTIONS





www.DKSoftware.com

# SELF STORAGE MANAGEMENT SOFTWARE

Symbio is the complete management and access control solution for the Self Storage industry. Symbio software solutions are available for single or multiple facilities, and can manage an unlimited number of units – tailored to your exacting needs.

In addition to the software, DKS can provide a complete turn-key Self Storage solution – from the on-the-ground hardware, to the management software – allowing owners and managers control of all areas of their business, from accounting to access control.

## Symbio Software Features

	Standard	Pro	Pro N
Move Tenants In and Out Fast	•	•	•
Fast and easy facility site map setup	•	•	•
Easy Tenant Management	•	•	•
Quick and easy drag-and-drop for most operations	•	•	•
Built-in Print Manager to customize documents and labels before printing	•	•	•
Data protection with secure login and password	•	•	•
Safely backup onto your server or the Symbio server (DKS Symbio Database Backup Service is extra)	•	•	•
User friendly Start Up Wizard	•	•	•
One click online check for Symbio program updates	•	•	•
Batch Credit Card processing	•	•	•
Point of Sale Credit Card/ATM Processing module capable	•	•	•
Email invoices, statements and reports	•	•	•
Generate Management Reports	•	•	•
Reports generated via crystal reports	•	•	•
Data stored on a secure server	•	•	•
Occupancy alert feature maximizes your rental inventory	•	•	•
Software updates	3 mo	6mo	6mo
Live tech support via GoTo Assist customer screen sharing technology	3 mo	6mo	6mo
Extra Management Reports	•	•	•
DKS gate system/access control integration	•	•	•
Tenant access code sent straight to the DKS gate controller	•	•	•
View live gate system transactions	•	•	•
Export to other gate system manufacturers	•	•	•
Automatically lock tenants out for non-payment	•	•	•
QuickBooks Chart of Accounts	•	•	•
Climate controlled, angled parking, office spaces – graphically identified	•	•	•
Reservation feature	•	•	•
Vehicle information tracker	•	•	•
Retail Inventory Manager	•	•	•
Daily Task reminder helps prioritize your daily activities	•	•	•
Schedule notes and reminders for a future date	•	•	•
Remotely manage your facility	•	•	•
Manage multiple locations tenant DKS gate system access from one location	•	•	•

### Symbio Standard

Designed to handle up to 200 units and manage one self storage facility.  
part number SSS-0050-004

### Symbio Professional

Designed to handle up to 400 units and manage one self storage facility.  
part number SSS-0050-005

### Symbio Professional N

Designed to handle up to 400+ units and up to 5 self storage facilities or floors. This product can be networked, and also can be used for larger 400+ unit single facilities.  
part number SSS-0050-006

### X-Charge Credit Card Module Kit

POS credit and debt card transactions, includes cherry keyboard, VeriFone pin pad, interface cable, and software integration kit. Customer would need to complete a merchant application with X-charge for set-up and implementation.  
part number SSS-0050-100

### PC Charge Credit Card Module Kit

For customers with their own merchant account. PC charge payment server software works with over 80% of the payment processors. Allows POS credit and debt card transactions, includes cherry keyboard, VeriFone pin pad, interface cable, and software integration kit.  
part number SSS-0050-101

### Symbio Services

Update and Tech Support Annual Agreement  
part number SSS-0050-505

Site Map Setup Service up to 400 units  
part number SSS-0050-504

**Symbio System Requirements:** Windows XP or Windows 2003 operating system. Personal computer with an Intel Pentium III or faster recommended. 256 MB of RAM or greater. 800 MB of available hard-disk space. Super VGA (800 x 600) or higher-resolution monitor. Internet connection needed for live updates, technical support, database backup service.

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